



EMS

ELEVATOR GROUP

OVERVIEW

EMS Elevator Group is a privately-owned, Sydney-based, independent provider of bespoke elevator solutions, servicing a wide range of residential and commercial buildings.

Operating for over 15 years, we employ specialist staff with experience across a range of elevator products.

Our collective knowledge and passion for excellence allows us to provide top-quality creative solutions, both mechanical and electrical, to the most complex and challenging of projects.

We pride ourselves on delivering tailored, personalised services to our clients who can rely on us for professional, dependable and innovative installations, modernisations and elevator maintenance programs.

Innovation, Flexibility, Reliability and Honesty are Values we're proud to uphold, and Our Staff are testament to our Values each day.

CAPABILITY STATEMENT

INNOVATIVE. FLEXIBLE. RELIABLE.

Name:	EMS Elevator Group Pty Ltd
Directors:	Matthew McDowell, Richard McDowell
ABN:	84 610 692 790
Office:	Unit 8, 5-7 Meridian Place, Bella Vista 2153
Insurance:	Lloyds – Public Liability - \$20m iCare Workers Compensation
Call Centre:	1300 822 351 (24/7)
Website:	www.emselevators.com.au

CORE COMPETENCIES

We are a licensed contractor in NSW as well as an active member of the Lift Engineering Society of Australia. Our team of highly experienced electricians and industry professionals deliver to our customers in the following areas:

FULL LIFT REPLACEMENT & MODERNISATION

EMS Elevators has completed a significant number of projects of this nature in a variety of structures throughout Sydney.

PROJECT MANAGEMENT

EMS Elevator owners oversee the entire project from the initial order, through manufacturing, shipping and delivery from our warehouse to site, and then through the installation and commissioning stages, to final handover.

REPAIRS & MAINTENANCE

EMS Elevators has its own team of Service and Repair Technicians that service and repair its portfolio of over 300 lifts in Sydney.

All technicians can undertake work across all brands of lifts so we are not restricted to types or brands of lifts we can repair or service.

We have our own, Australian based, Call Centre that operates 24 hours, 7 days a week throughout the year ensuring peace of mind for customers to easily make contact with us and our service staff.

We also carry spare parts to cover most faults and have access to spare parts as required.

PRODUCT & PROCUREMENT

EMS Elevators has an international network of Lift component suppliers which include,

- Sumasa & IMEM (Spain),
- Ziehl-Abegg (Germany),
- SecureLift (Switzerland),
- Wittur (Germany) – who all work with us to deliver high quality products ensuring outstanding results for our customers.

OTHER OFFERINGS

- Supply, Install and Commission of wireless lift GSM communication units (required due to network cutover from copper to nbn)
- Supply & Install lift CCTV units.
- Supply environmentally friendly lift pit cleaning, degreasing and oil removal

OUR DIFFERENTIATORS

EMS Elevators distinguishes itself in the market in the following way:

- Owners are personally involved in all projects
- Our ability to adapt solutions to fit 'non standard' structures and requirements.
- Our own staff deliver each project.
- Flexibility to work with clients in unique environments
- We own an advanced range of diagnostic tooling and software for all lift makes.

OUR PEOPLE

Key staff employed by EMS Elevators – all with extensive Sydney Lift Industry experience:

Matthew McDowell: Owner

Dave Steel: Service & Repairs

Miguel Pires: Installation & Modernisations

Kev Guzelian: Modernisations & Major Repairs

Richard McDowell: Finance

Tony Halley: WHS

OUR CUSTOMERS

We are proud of our customer base which includes:

- Kennards Self Storage,
- The Merivale Group,
- Baldwin Health Care,
- Sydney Adventist Aged Care,
- Sydney Water
- The Thomas Hotel Group, & a number of Strata Plans

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